Problem Solving

What is a Problem?

- 1. A problem is an opportunity for improvement.
- 2. A problem is the difference between your current state and your goal state.
- 3. A problem results from the recognition of a present imperfect and the belief in the possibility of a better future.

What is a Solution?

Solution: The management of a problem in a way that successfully meets the goals established for treating it. Sometimes

Stop It

A stop-it approach is designed to cure a problem, so that, insofar as possible, the problem no longer exists. Its three forms are prevention, elimination, and reduction.

Prevent It. By preventing a problem from occurring (or recurring) we have perhaps the ideal solution.

Eliminate It. Eliminating a problem once and for all is also an excellent way of attacking a problem.

Reduce It. Some problems cannot be eliminated entirely.

Mop It

A mop-it approach focuses on the effects of a problem.

Treat It. Here the damage caused by the problem is repaired or treated.

Tolerate It. In this form of mop-it approach, the effects of the problem are put up with.

Redirect It. Here the problem is deflected. Sometimes the problem will simply be redefined as not a problem. Use it don't fight it.